

# Answer page 28

## Question one

\* 1. **Intercultural skills:**

They help us communicate with people from different cultures.

\* 2. **Self-awareness:**

It helps us understand ourselves and our behaviour.

\* 3. **Courage:**

It helps us face problems without being afraid.

\* 4. **Putting yourself in someone else's shoes:**

It helps us understand how other people feel.

\* 5. **Being open:**

It helps us listen to different opinions and accept new ideas.

\*6. **Not getting stressed in turbulent times:**

It helps us stay calm and make good decisions.

## Question two

- ☐ Emma Dodwell\_Groves (self awareness)
- ☐ Elmer Dixon (cross culture communication)
- ☐ Patricia Coleman (going deep inside and courage)
- ☐ Mowad (exposing yourself)
- ☐ \*Yvonne van der pul (Staying Open Openness)
- ☐ Abby Beckley (desire to learn education)
- ☐ Pari Nemazie (questioning)

## Question three(3)

Many of us see the world from our own little **bubble** – we only speak to people who are similar to us. We need to be careful not to make **assumptions** about other cultures.

Cross-cultural communication skills can help us to bridge **gaps** and bring people together. This is important in turbulent times, when people tend to become **divided**.

We ought to listen to people from other cultures and put ourselves in their **shoes**.

We shouldn't internalise all the negative things happening in the world, and we shouldn't **take** out that negativity on other people.

If we want a better world, we should do something about it instead of feeling **bitterness**.

We need to question ourselves, keep an **open** mind and prepare for the unexpected.

- 1 bubble
- 2 assumptions
- 3 gaps
- 4 divided
- 5 shoes
- 6 take
- 7 bitterness
- 8 open